

Dan Modeen

From: Dan Modeen [dmodeen@trust-master.com]
Sent: Friday, March 23, 2007 5:04 PM
To: 'Dan Rondeau - Advantek Luguna Phillippines'
Subject: A/C Service Closeout Notification

Hey Dan,

I met Scott with Total Comfort at the house today to take a look at the A/C condensing unit. After running tests and checking levels he diagnosed the problem to be a bad capacitor. He recommended replacing the capacitor and installing a hard start kit. I accepted his diagnosis and advised him to proceed with his recommendation. I waited around the house for another 30 minutes to make sure the unit continued to run. It looks as though the fix did the trick. Obviously, Mike will be by tomorrow to double check. I've attached the final invoice \$611.80 (see attached) to include "Problem/Solution" description for your review.

We've closed the service call and have added this closeout notification to the service notes center on your eHomeManage home profile.

Feel free to contract me at your convenience if you need additional information or have any questions.

Regards,

Dan

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Because it's more than a house...