



## Important - Read Me First!

### Technical Assistance:

For technical assistance, please call Trust Master eHomeManage Technical Support at: **763-213-0700**.

### Login Information:

Please be advised that **5 unsuccessful log-on attempts will deactivate your account**. If you are unsure of your password, click on "**Forgot Password**"

If you see the message "**Your account has been disabled,**" please call Trust Master eHomeManage Technical Support at: **763-213-0700** for assistance.

### Recommended System Requirements:

You may experience less than peak performance if these requirements are not met.

- **Operating System:** Windows XP or above, Macintosh OS 9 or above and most versions of Linux.
- **Web Browser:** Microsoft Windows Internet Explorer 6 or above and Mozilla Firefox version 5 or above.
- **Video Resolution:** Minimum of 1280 x 960.
- **High-Speed Connection:** T1, DSL or cable modem. Note using a dial up modem will dramatically reduce the speed of the application.

### Security:

eHomeManage Profile is a secure web-based application. To ensure your computer is secure, utilize anti-virus and anti-spyware applications.

Your home management information in eHomeManage Profile, a secure internet application, is protected and kept strictly confidential. If you would like to know about our privacy policies see our [Home Privacy](#) document online at [www.ehomanage.com](http://www.ehomanage.com).